
Building and running a team

Preparation

- Understand the problem
- Define the solution at a high level
- Define the roles

Create the team

- Select the right people
- (Take hard decisions about people you inherit)
- Induct new members

Begin to build

- Communicate the objectives
- Communicate the roles
- Provide a positive focus

Begin work

- Launch or re-launch
- Work with the team to refine the solution at a lower level
- Support them

Run the team

- Monitor them
- Give feedback
- Praise success

Keep it fresh

- Constantly challenge
- Seek improvements
- Celebrate regularly